

SECURUS VIDEO VISITATION ENROLLMENT FOR EXISTING SECURUS USERS

Username _____ PASSWORD _____ PIN _____

To Begin, **SIGN UP** at www.VisitFromHome.net.



To Enroll, you need: Smartphone, Tablet or PC with Internet access, Email address, and Driver's License.

To Visit from Home, you can use: Android™ smartphone or Tablet, PC/Laptop, Internet Access & Web camera.
Download the **Securus Video Visit App** on Google Play™ to visit from anywhere!

***Have a Securus Phone account, but you need a Securus Online account and Video Visitation**

***Have a Securus Online account, but you need Securus Video Visitation added**

Facility ID	Facility Name	City	Address
5000	BARTON COUNTY JAIL	BARTON	225 JACKSON ST 78502
5003	DALLAS COUNTY GEORGE HALE JAIL	DALLAS	
5007	DALLAS COUNTY LEW STERETT NORTH TOWER	DALLAS	
5008	DALLAS COUNTY LEW STERETT WEST TOWER	DALLAS	
5004	DALLAS COUNTY SILVERDALE HAYS DETENTION CENTER	DALLAS	
5002	DEVON COUNTY JAIL	DEVON	

Requirements	Status
JavaScript	Installed and available
Adobe Flash Player	Installed and available
Microsoft Windows	Installed
Java Runtime	Installed
Web Camera	Installed

Contact Customer Care for questions/concerns: 1-877-578-3658



Scheduling Onsite Visitation Appointments

Visitor's Job Aid

Schedule on the Internet

Click this link and Save it as a favorite: www.videovisitanywhere.com.

Click the **Schedule an Onsite Visit** link: [Schedule an Onsite Visit](#)

Select the **State** and **Site** name.

Enter your First and Last Names, Phone Number and Email Address.

Enter the number in the dark box to verify you're not a computer.

Enter up to 4 additional visitors who will come with you to the facility.

Additional Visitors

Visitor 1: Date of Birth: Month Date Year

Visitor 2: Date of Birth: Month Date Year

Visitor 3: Date of Birth: Month Date Year

Click **NEXT** and **Search** for the inmate you will visit.

Enter First and Last **Name** or better: enter the inmate's **ID number**.

Click **NEXT** and Select **Duration, Date and Time**.

Read the **Terms and Conditions** and click the **box**. Click **ACCEPT AND CONTINUE**.

Review confirmation of Visitation Details.

Remember your **PIN** and Visitor **Terminal Name**. You'll need them later.

Facility

State: LA

Site:
 East Carroll Parish Female, LA
 Jefferson Parish (Gretna), LA
 LA DOC Womens Correctional, LA

Visitor Details

*First Name: *Last Name:
 *Contact Number: *Email:

Verification

Enter the number below:

Search for an Inmate

First Name: Last Name:
 OR
 Inmate Number (JID):

Please Select an Inmate

If the inmate you were looking for is not listed, please verify the inmate information and try again.
 Select Inmate:

Thank You

Thank you for scheduling a Securus Video Visitation Session. You will receive a confirmation email with the details of this visitation. If you do not receive this email within 24 hours please check your spam folder or contact Securus Customer Care.

Visitation Details

Visitation Type:	Onsite
Visitor Name:	Santa Claus
Visitor Email:	deanr@securustech.net
Contact Phone Number:	(214)775-1396
Site:	East Carroll Parish Female, LA
Inmate Name:	Securus Test
Duration:	20 Minutes
Date:	May 26, 2016
Time:	3:20 PM CDT
Location:	Conference Room
Terminal Name:	Visit_2_T2361
Additional Visitors:	
PIN:	710659

Schedule on a Video Terminal at the Facility



Click **Scheduler** icon on any terminal. Follow the onscreen prompts which are very similar to those above.

Cancel a Scheduled Appointment

You cannot cancel your own onsite appointment. If you cannot attend the scheduled appointment, please call the facility to let them know.

How to Schedule a Visit Using the Visitation Terminal


You may need a paper and pen/pencil at the end of this process.



1. Tap the **SCHEDULER ICON**
2. Tap the **NAME** field and enter your name then tap **OK**
3. Enter **PHONE NUMBER** then tap **OK**
4. Enter your **EMAIL ADDRESS** (optional) then tap **OK**

IMPORTANT: It is recommended you enter an email address to be notified if the visit is cancelled

GO TO NEXT STEP

5. Tap and enter the **INMATES LAST NAME** then tap **OK**
6. Select **SEARCH** 
7. Select Inmate by highlight his/her name

GO TO NEXT STEP

8. Select visit length (this must be highlighted)

GO TO NEXT STEP

9. Select the date and time of your visit
 - If **NO** times appear, the inmate may **NOT** be available for visitation on that day or inmate has already had maximum scheduled visits for that week

IMPORTANT:

Write down the Date, Time, PIN and Terminal number for your visit

You can also schedule visits from home by visiting:
www.videovisitanywhere.com