

EDDY COUNTY DETENTION CENTER

To all Inmates and Family and Friends:

The Eddy County Detention Center will no longer accept **personal mail or books**, effective March 1, 2023. This new program is to help curb the introduction of contraband into the Facility and maintain the safety of all Detainees and Staff.

The Eddy County Detention Center will process via regular mail, Legal, professional, privileged mail, or transactional documentation.

Eddy County Detention Center will allow Detainees to send and receive e-mail correspondence through our contracted vendor according to all applicable laws, policies, procedures, and regulations.

Family and Friends can now begin **Securus E-Messaging** to stay connected with an incarcerated loved one using e-mail-like messaging by signing up and downloading the Securus App or by visiting www.securustech.net

A few of what the Securus E-Messaging provides Family and Friends:

- Receive and send Messages
- View Family and friend photos – Up to 5 photos
- Send eCards – Up to 5 eCards

With E-Messaging, the Detainee can:

- Reply to your message if you attach a return stamp
- Receive transferred stamps you share at no cost to them
- Purchase their stamps from their account

How it works:

- You must have a Securus Online account and login to use emessaging
- Messages are sent and received from your eMessaging inbox from the Securus website or on the Securus Mobile app
- Emessages are paid for by purchasing a book of "stamps." Once you select your incarcerated individual, you can see the stamp price.
- Find your incarcerated individual, purchase a book of stamps and start writing your message.

All messages and photos are subject to review by the Eddy County Detention Center. In case a message, picture, or VideoGram is denied, or the incarcerated individual's reply is rejected, you will receive a rejection message in your inbox with the reason for the rejection(s). Stamps will not be refunded if messages or attachments are rejected.

The use of the e-mail program is a privilege; therefore, the Warden or an authorized representative may limit or deny an inmate's privilege.

Please keep in mind that this is a new process at our Facility, and issues will arise and will be making necessary changes if needed. This new process should help the correspondence being processed more efficiently to the Detainee.

Please visit the Securus Help Center, under the www.securustech.net site, for any questions or assistance.

Thank you for your cooperation.

Warden Billy Massingill
Facility Administrator

